

# **Manville Water Supply Corporation**

## **Consumer Confidence Report 2003**

### **(Drinking Water Quality Report)**

#### **Special Notice for the ELDERLY, INFANTS, CANCER PATIENTS and people with HIV/AIDS or other immune problems:**

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

#### **Our Drinking Water Meets or Exceeds All Federal (EPA) Drinking Water Requirements**

This report is a summary of the quality of the water we provide our customers. The analysis was made by using the data from the most recent U.S. Environmental Protection Agency (EPA) required tests and is presented in the attached pages. We hope this information helps you become more knowledgeable about what's in your drinking water.

**Este reporte incluye informacion importante sobre su agua beber. A obtener una copia de esta informacion o traducir en espanol, llamar.**

#### **Public Participation Opportunities**

Manville Water Supply Corporation holds monthly board meetings on the second Thursday of every month at 7:00 pm at the office in Coupland. Members of the corporation may address the board during the citizen's communication portion of the meeting; however, the board cannot make any decisions or take any action unless the item of discussion has been listed on the board meeting agenda. Please contact the office for more information.

Where do we get our drinking water? Our drinking water is obtained from ground sources. It comes from the Edwards Aquifer, River Alluvial Aquifer and the Carrizo-Wilcox Aquifer. Manville also obtains some water in the Manor area from the Colorado River. Water purchased from the City of Austin is surface water from the Austin lakes and the City of Round Rock water is surface water from Lake Georgetown. A Source Water Susceptibility Assessment for your drinking water source(s) is currently being conducted by TCEQ and will be provided to us this year. This report will describe the susceptibility and types of constituents that may come in to contact with your drinking water source based on human activities and natural conditions. The information contained in this assessment will allow us to focus our source water protection strategies.

#### **All Drinking Water May Contain Contaminants**

When drinking water meets federal standards there may not be any health based benefits to purchasing bottled water or point of use devices. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does

not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

### **About the Following Pages**

The pages that follow list all of the federally regulated or monitored constituents which have been found in your drinking water. U.S. EPA requires water systems to test up to 97 constituents.

### **Secondary Constituents**

**Many constituents (such as calcium, sodium, or iron) which are often found in drinking water can cause taste, color, and odor problems.** The taste and odor constituents are called secondary constituents and are regulated by the State of Texas, not EPA. These constituents are not causes for health concerns. Therefore, secondary constituents are not required to be reported in this document, but may greatly affect the appearance and taste of your water.

### **DEFINITIONS**

**Maximum Contaminant Level (MCL)** - The highest permissible level of a contaminant in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal (MCLG)** - The level of a contaminant in drinking water below which there is no known or expected health risk. MCLGs allow for a margin of safety.

**Treatment Technique (TT)** - A required process intended to reduce the level of contaminant in drinking water.

**Action Level (AL)** - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**NTU** Nephelometric Turbidity Units

**MFL** million fibers per liter (a measure of asbestos)

**pCi/l** picocuries per liter (measure of radioactivity)

**ppm** parts per million, or milligrams per liter (mg/l)

**ppb** parts per billion, or micrograms per liter

**ppt** parts per trillion, or nanograms per liter

**ppq** parts per quadrillion, or picograms per liter

### **NOTICE TO CUSTOMERS**

Enclosed with this report you will find data sheets provided by the City of Austin and the City of Round Rock. Manville purchases water from these cities and is required to provide customers that are serviced by the purchased water with this data. Listed below are the customers that are serviced by each water source. If you are not in the areas listed below, then you receive only Manville Water and

can disregard the enclosure. **Please note that the City of Austin and City of Round Rock use surface (lake) water so the testing requirements slightly differ from Manville's.**

### **City of Austin**

§ Immanuel Road & Crystal Bend Drive, north on Immanuel Road to Pecan Street (Pflugerville Road East), East on Pecan Street to Weiss Lane, north on Weiss Lane to Jesse Bohls Road and approximately ½ mile east on Jesse Bohls Road.

§ Cameron Road & Pecan Street, go east on Cameron Road to Fuch's Grove Road, south on Fuch's Grove Road to Gregg Manor Road, including Rector Loop, continue south on Gregg Manor to Hill Lane and including Hill Lane.

§ Pecan Street & Cameron Road, go south on Cameron Road, then west on Cameron Road, including all customers on Kilingsworth Lane, and until the end of the line on Cameron Road.

**City of Round Rock** – all customers on CR 122 north of Gattis School Road and including all customers on all roads off of CR 122.

### **HELPFUL HINTS**

**Reading your water meter:** If you have a billing discrepancy, the first thing you should do is read your water meter. The water meter is in a meter box that is in the ground at the road. Remove the lid from the meter box and lift the lid on the meter itself. Read the numbers from left to right including the stationary zero on the far right. Then compare the reading to the present reading on your water bill. Please contact the office for any assistance. Any customer that feels the meter is to blame for the high usage can have the meter removed and tested at their expense.

**Leak detection:** The water meter can be a helpful tool in determining if you have a water leak. Many meters are equipped with a small triangle called a leak detector. The leak detector will not turn unless water is going through the meter. Before checking the leak detector, be sure that no water is being used – the leak detector will turn if water is being used. If the leak detector is moving and no water is being used there may be a leak on the private line (customer side of the meter) that must be repaired by a plumber. If the meter is not equipped with a leak detector, read the water meter (also record what number the dial is pointing to), do not use any water and then read it again approximately 30 minutes later without using any water. If the meter reading or the location of the dial has changed then it is possible there is a private leak.

### **Contact Information**

Mailing Address: P.O. Box 248, Coupland, TX 78615

Physical Address: 108 North Commerce Street, Coupland, TX 78615

Phone Numbers: (512) 365-7696, (512) 365-8336, (512) 272-4044, (512) 856-2488

Fax Number: (512) 856-2029 (This number is long distance from most of our service area.)